



SALES QUOTATION FOR SINGNET BUSINESS BROADBAND SERVICES
eVolve Fibre Broadband (Recontract / Migration)
National Promotion 2017

To	: Mr Mario	Company Name	: EMBASSY OF MEXICO
Date of Quotation	: 3.7.2017	Quotation Valid until	: 30.7.2017

Your existing plan Information

Service User ID	: BNCESIN	Current Broadband Plan	: SingNet Evolve 30Mb
Your ADSL No	: NA	Request Date (CRD)	:

Your Sale's Contact

Name	: Diana Tan	Email	: dianatan@singtel.com
DID	: 1800 763 1111	Fax	: 6725 8067

SECTION 1A: SINGNET BUSINESS FIBRE BROADBAND

Speed	Choice of Fibre Broadband Plan	One-Time Charge	Monthly Charge	Please Tick
30Mbps eVolve	Broadband Only	\$535 Waived	\$147.66 (\$ before GST)	<input checked="" type="checkbox"/>

ALL BROADBAND SIGN UPS COMES WITH THE FOLLOWING. PLEASE SELECT ACCORDINGLY:

• Broadband Content Filtering

Note:
 Broadband Content Filtering is not applicable for 1Gbps eVolve plan

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SECTION 2: BUSINESS SOLUTIONS

Section 2A: Mobile Plan

Default bundled mobile price plan is Combo 1 Plan. Broadband subscription will vary with selection of other mobile price plans

- | | | |
|---|--|---|
| (a) Choice of Mobile Data Bundled Plan | <input type="checkbox"/> Combo 1 \$20.97/mth (\$19.60 w/o GST) | <input type="checkbox"/> Combo 4 \$68/mth (\$63.55 w/o GST) |
| | <input type="checkbox"/> Combo 2 \$36.81/mth (\$34.40 w/o GST) | <input type="checkbox"/> Combo 6 \$90.39/mth (\$84.48 w/o GST) |
| | <input type="checkbox"/> Combo 3 \$50/mth (\$46.73 w/o GST) | <input type="checkbox"/> Combo 12 \$210.92/mth (\$197.12 w/o GST) |

- | | |
|-------------------------------------|--|
| (b) Choice of Mobile Handset | <input type="checkbox"/> \$0 Xiaomi Redmi 4G 32GB on Combo 1 Plan |
| | <input type="checkbox"/> \$0 OPPO R9s on Combo 3 Plan |
| | <input type="checkbox"/> \$50 off all handset models on Singtel Shop (National Promo) pricing on Combo 3 plans and above
(Applicable for new line sign-up only) |

- | | | | | | | | | | | | | | |
|--------------------------|--|--|--|--|--|--|--|--|--|--|--|--|--|
| (c) Mobile Number | <table border="1" style="display: inline-table; border-collapse: collapse;"> <tr> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> </tr> </table> | | | | | | | | | | | | |
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NOTE: 1 The above mobile price plans are applicable only for broadband bundle and differs from the national promotion standalone price plans.
 2 Mobile Plan will be reflected as a separate item in the bill.
 3 Singtel reserves the rights to replace the mobile phone with another model of a similar value.

Section 2B: Mobile BroadBand Plan

- | | |
|----------------------------------|--|
| (a) Mobile Broadband Plan | 4G Mobile Broadband (5GB) + USB Modem (\$19.60 w/o GST) - does not come with free 2GB Singtel WiFi |
|----------------------------------|--|

- | | | | | | | | | | | | | | |
|------------------------------------|--|--|--|--|--|--|--|--|--|--|--|--|--|
| (b) Mobile Broadband Number | <table border="1" style="display: inline-table; border-collapse: collapse;"> <tr> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> </tr> </table> | | | | | | | | | | | | |
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NOTE: 1 Mobile Plan will be reflected as a separate item in the bill.

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Section 3: CHOICE OF CONTRACT DURATION

For eVolve renewal and bandwidth upgrade application:

- Extended eVolve Router Warranty (24 months)*
 Extended eVolve Router Warranty (36 months)*

*NOTE: SingNet will provide 1-to-1 exchange benefit for faulty eVolve router during contract duration.



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UNDERTAKING

I/We agree to subscribe for the above-mentioned Service and agree to be bound by the following sets of terms and conditions (including any amendments thereto as Singtel may make from time to time) which terms and conditions shall apply on Singtel's acceptance of this application:

- Singtel's General Terms and Conditions of Service; and
- Singtel's Billing Terms and Conditions; and
- The General Information attached to this application

Singtel Business Broadband Promotion

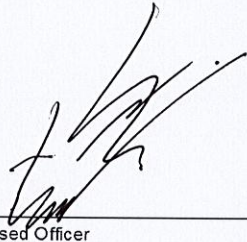
- 1 Specific Terms and Conditions of Singtel Business Broadband and
- 2 Specific Terms and Conditions of Singtel Business Broadband applicable for each Value Added Service; and
- 3 Singtel Business Broadband Promotion Terms and Conditions & Important Notes

Singtel Mobile Promotion

- 1 Specific Terms and Conditions of Singtel Mobile and
- 2 Singtel Business Mobile Promotion Terms and Conditions

PROMEXICO
 TRADE COMMISSION OF MEXICO
 152 BEACH ROAD
 #06-05/06 GATEWAY EAST
 SINGAPORE 189721
 TEL: 6297-2052
 FAX: 6297-1721

PROMEXICO
 TRADE COMMISSION OF MEXICO
 152 BEACH ROAD
 #06-05/06 GATEWAY EAST
 SINGAPORE 189721
 TEL: 6297-2052
 FAX: 6297-1721


Gerson Garduno Chavero
 Name & Signature of Authorised Officer

G1580994P
 NRIC Of Authorised Officer

Firm / Company's Company Stamp

gerson.garduno@promexico.gob.mx

62972052

Monday, July 10, 2017

Email Address

Contact Number

Date

SALES, AUTHORISED INSTALLER &/OR CHANNEL PARTNERS (For Official Use)

Salesman ID : DIANATAN	Dealer ID :	Name of Authorised Installer / Channel Partner
Salesman Name : DIANATAN	Credit Rating :	
Salesman Contact : 1800 763 1111	PEI Code :	Authorised Installer / Channel Partner Stamp

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ANNEX A: PROMOTION TERMS AND CONDITIONS

- 1 Promotions valid till 31 Jul 2017 or while stocks last and applies to business-registered customers.
- 2 Minimum contractual period of 24 months. Early termination and downgrading charges apply.
- 3 One-time charge applies to all offers unless otherwise stated.
- 4 Promotional subscription will be applicable throughout the contractual period and will revert to prevailing list price upon contract expiry.
- 5 Free months (where applicable): Free 4 months subscription with 36-month contract, free 2 months subscription with 24-month contract for 60Mbps plan. Free 2 months subscription with 36-month contract for 100Mbps plan. Free 5 months subscription with 36-month contract, free 3 months subscription with 24-month contract for 250Mbps, 500Mbps and 1Gbps plan. Free months, where applicable, will commence on the last 2/3/4/5 months of the contract period, depending on the type of promotion subscribed. Not valid for other bundled solution and add on solution.
- 6 The SingNet broadband service shall be activated within 1 month of order submission. For cases where the lead time for fibre resource is 30 working days and above, service activation date must not be later than 2 months from order submission.
- 7 Cancellation charge (\$500 before GST) will be applicable if customer cancels the eVolve broadband order before service activation date.
- 8 Early Termination Fee - If the Customer terminates the SingNet eVolve Service contract before the expiry of the contract period as stated in the application form, a termination fee of 100% of the monthly charges for the remainder months of the contract shall be chargeable to the Customer. In addition, there is a one-time termination fee of \$150. (\$160.50 with GST) if the SingNet eVolve Service contract is terminated by the Customer and the Customer requests the removal of the fibre and equipment from the premises.
- 9 Customers who wish to upgrade their existing bandwidth during the contract term and require a change of router to another router provided by Singtel shall be charged a one-time charge of \$350 and sign up for a new contract term of at least 1 year.
- 10 SingNet Broadband Security Suite (i.e. Broadband Content Filtering and Broadband Protect) are not applicable on 1Gbps eVolve Broadband Plan.
- 11 WiFi Mesh: Minimum of Basic Dual Pack (2 WiFi Mesh included) required. WiFi Mesh is to be installed in the same installation address as eVolve broadband. Contract period for WiFi Mesh is 24 months.
- 12 myBusiness Essentials Payslip: Service will be offered for free during the contractual period of broadband. Thereafter, it will be revert to the prevailing list price.
- 13 Broadband Protect: This service protects end client devices such as computers for all outbound initiated Internet session through SingNet eVolve access. Only internet bound traffic will be scanned automatically according to service subscription. The Service will be provisioned with default setting applied and it is the Customer's sole responsibility to change the setting from the Portal. The availability of the Service is not guaranteed. Broadband Content Filtering is included by default should customer opt for Broadband Protect as the choice of VAS.
- 14 ONEOffice: Company domain name is required for sign up of ONEOffice service. Domain name registration and annual subscription fees are chargeable by the respective registrars. Transfer of ownership is not applicable for ONEOffice. ONEOffice will run on a separate contract from Business Broadband and will be auto-renewed upon contract expiry. Early termination charges apply.
- 15 HR Suite (Payroll & Employee Self Service): HR Suite consists of MecWise Payroll and MecWise Employee Self-Service & of 5 users each. Additional charges will apply upon purchase of additional users.
- 16 HR Suite (Payroll & Claims): HR Suite consists of MecWise Payroll and MecWise Claims & of 5 users each. Additional charges will apply upon purchase of additional users.
- 17 Microsoft Office 365: Microsoft Office 365 Business Essentials (3 license) is only applicable as a bundled VAS for 60Mbps and 100Mbps eVolve plans. Microsoft Office 365 Business Premium (3 licenses) is only applicable as a bundled VAS for 250Mbps and 500Mbps eVolve plans. Additional licenses sold separately. Other terms and conditions apply.
- 18 Mobile Offers: Applicable for new business mobile sign-ups or existing business customers whose last handset upgrades were at least 21 months ago. \$30 off selected handsets is based on Singtel Shop price and is not valid with any other promotions. All voice and data excess charges will be borne by the customer. Trade-in terms and conditions apply. Mobile Plan shall be reflected as a separate item in the bill. Choice of free mobile plan with free phones are applicable to 1 per broadband sign-up. Singtel reserves the rights to replace the mobile phone with another model. Mobile contract will commence upon activation of the mobile plan. Mobile charges will revert to prevailing national promotion rate should there be any cancellation of SingNet application. Premium mobile plan not eligible for new sign up.
- 19 Mobile Broadband: Offer is applicable to business customers who sign up for Mobile Broadband 4G (1GB Local Data) Plan or Mobile Broadband 150Mbps (5GB) Plan with a 24-month contract. Excess charges apply upon exceeding free local data bundle. Mobile Broadband contract will commence upon activation of the Mobile Broadband plan. The bundled value is only applicable for local data access. Standard GPRS/3G roaming rates apply. Standard SMS and MMS charges apply upon exceeding bundle. Not applicable with any other Mobile Broadband promotion. Only one equipment will be issued per Mobile Broadband Plan sign-up. Mobile Broadband charges will revert to prevailing national promotion rate should there be a cancellation of the SingNet application. Mobile Broadband charges will be reflected as a standalone item in the bill with a monthly recurring charge indicated below and the contractual period will be on 24 months contract.
- 20 Top-up Business solutions will be billed separately and runs on an independent contract.
- 21 Free router is given by SingNet's Authorised Installers/Channel Partners.
- 22 SingNet will not be held responsible for any hardware issues (e.g. Access Point).
- 23 All prices quoted includes 7% GST
- 24 All Singtel's Terms & Conditions of Service(s) apply, as listed in www.singtel.com/general_t&cs. Singtel reserves the right to amend, change or withdraw any term and condition without prior notice.

IMPORTANT NOTES

- 1 SingNet eVolve broadband service must be subscribed under a Unique Entity Number (UEN) and it is not available at residential address. eVolve availability is subjected to fibre resource and site survey results at customer's premises.
- 2 Your SingNet business broadband plan will be activated on the agreed customer's request date (CRD), subject to resource availability and coordination from Building Management. We shall contact you if there would be a change in activation date.
- 3 For fibre service relocation request, customer is advised to contact Singtel at least one month in advance, and the business fibre service is not available at residential address
- 4 Note that the minimum system requirements for Customer Premise Equipment (CPE). Please check with your respective vendor or manufacturer. SingNet will not take responsibility for any hardware (CPE) issues.
- 5 For Mobile and Mobile Broadband - separate termination policy applies.
- 6 Please refer to SingNet Business eVolve SRCA Form Terms and Conditions for details.

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ANNEX B: BUSINESS SOLUTIONS FEATURES & BENEFITS

Broadband Content Filtering - comes bundled free for all eVolve sign ups

- Ability to screen and control access to all incoming website pages to protect your business from counter-productive & potential liable websites
- Limit access to counter-productive websites - hence, less bandwidth absorbed by personal use, allowing more speed for business tasks
- Requires no set-up and equipment to be installed in office premise
- Monthly report available