



SALES QUOTATION FOR SINGNET FIBRE BUSINESS BROADBAND SERVICES - RECONTRACT & MIGRATION
eVolve Broadband Bundle
NATIONAL PROMOTION

Customer's Details

To	: Mr Mario	Company Name	: EMBASSY OF MEXICO
Date of Quotation	: 3/6/2015	Quotation Valid until	:
Your Service User ID	: BNCESIN	Current Broadband Plan	: SN Biz ADSL 4MB UL
Your ADSL No	: 62972146	Request Date (CRD)	:

Your Sale's Contact

Name	: Su Yin	Email	: chiasuyin@singtel.com
DID	:	Fax	:

SECTION 1: SINGNET BUSINESS FIBRE BROADBAND BUNDLE

Choice of Broadband Speed Plan

Speed	Monthly Charge	Value Added Service (VAS)	Tick 1 only
15Mbps	\$128/month (\$119.63 excl GST)	Broadband Protect + 1 VAS 1 VAS (Pg 2 for selection) Broadband Only	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
30Mbps	\$158/month (\$147.66 excl GST)	Broadband Protect + 1 VAS 2 VASes Shopify Basic	<input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/>
60Mbps	\$168/month (\$157.01 excl GST)	Broadband Protect + 1 VAS 2 VASes Broadband only	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
100Mbps	\$198/month (\$185.05 excl GST)	Broadband Protect + 1 VAS 2 VASes Broadband only	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>

Broadband Content Filtering - comes bundled free for all eVolve sign ups

- Ability to screen and control access to all incoming website pages to protect your business from counter-productive & potential liable websites.
- Limited access to counter-productive websites - hence, less bandwidth absorbed by personal use, allowing more speed for business tasks
- Easy system setup
- Monthly report available

Free Broadband Protect (Cloud Security Solution):

- Anti-Virus removes internet threats before they enter your business network
- Anti-spam feature flags out unsolicited junk mail
- Monthly reports available
- No set-up required

NOTE: When Broadband Protect is selected as a FREE VAS, Broadband Content Filtering is bundled as default (compulsory)

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Choice of Mobile Plan or Business Solution

Choice of Mobile Plan

Data-Bundled Plans



Combo 1 \$20.97/month (19.60 w/o GST)

Combo 4 \$68/month (\$63.55 w/o GST)

Combo 2 \$36.81/month (\$34.40 w/o GST)

Combo 6 \$90.39/month (\$84.48 w/o GST)

Combo 3 \$50/month (\$46.73 w/o GST)

Combo 12 \$210.92/month (\$197.12 w/o GST)

1

Mobile Number:

Choice of Mobile Phone

Default bundled mobile price plan is Combo 1

> Applicable for 10Mbps/15Mbps/30Mbps/60Mbps/100Mbps eVolve

Samsung Galaxy Core Prime Lite on Combo 1 Plan

Xiaomi Redmi 2 4G on Combo 1 Plan

\$30 off selected handsets model on Singtel Shop price*

*\$30 discount is not applicable for all Apple iPhone models

Bundled price will vary with selection of other voice/ data plans.

Default bundled mobile price plan is Combo3

> Applicable for 250Mbps to 500Mbps eVolve*

For other speed plans, Monthly Recurring Charge (MRC) top up is required. Top up amount is the difference between the price plan selected against Combo 1.

Sony Xperia Z3 Compact on Combo 3 Plan

\$30 off selected handsets model on Singtel Shop price *

*\$30 discount is not applicable for all Apple iPhone models

* Limited to one Combo 3 plan for every 250/500Mbps eVolve sign up.
Bundled price will vary with selection of higher voice/ data plans.

Note:

1. The above mobile price plans are applicable only for broadband bundle and differs from the national promo standalone price plans.

2. Mobile Plan will be reflected as a separate item in the bill

3. Singtel reserves the rights to replace the mobile phone with another model of a similar value

SECTION 2: CHOICE OF CONTRACT DURATION

For New eVolve application:



Free Router & Installation (24 months)



Free Router & Installation (36 months)

For eVolve renewal and bandwidth upgrade application:



Extended eVolve Router Warranty (24 months)*



Extended eVolve Router Warranty (36 months)*

*NOTE: SingNet will provide 1-to-1 exchange benefit for faulty eVolve router during contract duration.

Section 4: REMARKS

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SECTION 5: UNDERTAKING

I have read, understood and hereby accept the Service's Terms & Conditions printed overleaf.

Undertaking

I/We agree to subscribe for the above-mentioned Service and agree to be bound by the following sets of terms and conditions (including any amendments thereto as SingNet or Singtel may make from time to time) which shall form the terms and conditions of the Agreements between SingNet or Singtel (as the case may be), and me/us, in relation to the provision of the Services upon SingNet's or Singtel's acceptance of this application via its confirmation of the Service Activation Date:-

- 1 The terms and conditions set out in the overleaf;
- 2 SingNet's Specific Terms and Conditions of Services which are available on the website accessible at http://home.singtel.com/terms/default.asp?source=singnet&product_name=singnet_business_tnc;
- 3 Singapore Telecommunications Limited's General Terms and Conditions of Services which are available on the website accessible at <http://business.singtel.com/terms/default.asp>

I/We further agree that the terms and conditions of this Agreement are subject to amendment by SingNet or Singtel from time to time in such manner, as SingNet or Singtel deem appropriate. I/We also confirm that the information given herein is true and correct.


 Alejandro J. Salas M.
 Name & Signature of Authorised Officer

60947887L
 NRIC Of Authorised Officer

PROMEXICO
 TRADE COMMISSION OF MEXICO
 152 BEACH ROAD
 #06-05/06 GATEWAY EAST
 SINGAPORE 189721
 TEL: 6297-2052
 FAX: 6297-1721

Firm /Company's Company Stamp

alejandro.salas@promexico.gob.mx
 Email Address

62972052
 Contact Number

03/06/2015
 Date

SALES, AUTHORISED INSTALLER &/OR CHANNEL PARTNERS (For Official Use)

Salesman ID : chiasuyin	Dealer ID :	Name of Authorised Installer / Channel Partner
Salesman Name : Su Yin	Credit Rating :	
Salesman Contact :	PEI Code :	Authorised Installer / Channel Partner Stamp

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Terms & Conditions

SINGNET BUSINESS FIBRE BROADBAND SERVICES (EVOLVE)

- 1 Promotions valid till 31 MAY 2015 or while stocks last and applies to business-registered customers.
- 2 Promotional subscription will be applicable throughout the contractual period and will revert to prevailing list price upon contract expiry.
- 3 Minimum contractual period of 24 months. Early termination and downgrading charges apply.
- 4 You agree, consent to and authorise us to collect, use and disclose any information or data relating to your company or any identification or other information of any individuals acting for or authorised by your company for the purposes of this Promotion, including without limitation disclosure of any such information to any vendors appointed for the purpose of delivering any premium that is part of this promotion.
- 5 The SingNet broadband service shall be activated within 1 month of order submission. For cases where the lead time for fibre resource is 30 working days and above, service activation date must not be later than 2 months from order submission.
- 6 BizADSL as a Back up service: BizADSL has to be installed at the same installation address of the eVolve plan. Contract period for BizADSL as a backup service is 12mths. In the event the eVolve broadband is terminated, the BizADSL will revert to prevailing rate. A Business Direct Exchange (DEL) line is required for the activation of the BizADSL service. Prices do not include Singtel Direct Exchange Line (DEL).
- 7 Broadband Protect: This service protects end client devices such as computers for all outbound initiated Internet session through SingNet eVolve access. Only internet bound traffic will be scanned automatically according to service subscription. The Service will be provisioned with default setting applied and it is the Customer's sole responsibility to change the setting from the Portal. The availability of the Service is not guaranteed. For eVolve generic speed upgrade customers, there might be service interruption for their Internet service upon service renewal or migration to new Supported Internet Access platform. During the period of service interruption, there is no service level to be provided. Broadband Content Filtering is included by default should customer opt for Broadband Protect as the choice of VAS.
- 8 Mobile i-PhoneNet: Service will be provisioned 5 days after eVolve is activated. For earlier activation, please inform Sales. Customer must take up the Service(s) under this Promotion with the value added service(s) in each package. The value added service(s) in each package is fixed and cannot be exchanged with any other value added service(s). Mobility Pack contains value added Service(s): (1) i-PhoneNet app for Apple iOS and Android 2.3 and above (2) Simultaneous Ring (3) Remote Office (4) Ability to use 3rd party softphone service. The i-PhoneNet app will share the same number and features as the existing i-PhoneNet line. Simultaneous Ring, Remote Office and ability to use 3rd party softphone service will be available on both the existing i-PhoneNet line and the app. Does not include temporary schemes, express installation requests, installation surcharge, and relocation requests. Prevailing list price will apply. No other promotions or discounts, including but not limited to term discounts and volume discounts, shall apply for the service(s) offered under this Promotion. Service(s) subscribed under this Promotion shall not apply and count towards to any volume discounts which Customer may be eligible for under existing i-PhoneNet Service(s) not subscribed under this Promotion. Mobile i-PhoneNet Plan/ Mobility Pack VAS shall be reflected as a separate item in the bill. Data charges (local and overseas) will be incurred when making a call with this mobile app. Other i-PhoneNet terms and conditions apply.
- 9 ONEOffice: Company domain name is required for sign up of ONEOffice service. Domain name registration and annual subscription fees are chargeable by the respective registrars. ONEOffice eFax and eSMS are for local outgoing only and charges will be on pay per use basis. Transfer of ownership is not applicable for ONEOffice. ONEOffice will run on a separate contract from Business Broadband and will be auto-renewed upon contract expiry. Early termination charges apply.
- 10 QuickBooks Online: Version bundled with broadband is Essentials (4 users). Additional charges apply for other versions.
- 11 Web Builder: Company domain name is required to sign up for Web Builder service. Domain name registration and annual subscription fees are chargeable by respective registrars.
- 12 Shopify: Company domain name is required for sign up of Shopify service. Domain name registration and annual subscription fees are chargeable by the respective registrars.
- 13 HR Suite: HR Suite (MacWise Payroll and MacWise Employee Self-Service consists of 5 users each. Additional charges will apply upon purchase of additional users.
- 14 Tao of Shop: Tao of Shop Engage Plus is only applicable as a bundled VAS for 30Mbps to 100Mbps. Tao of Shop Engage Premium is applicable for 250Mbps and 500Mbps plan. Monthly license includes 1,000 engagements. Engagements refer to actions "Engagement Pack" refers to credits packages for Customer to enable Engagements on the Service "Service" means the provision of the SaaS retail software known as Tao of Shop, which allows the Customer to conduct trade of products and/or services and related e-commerce activities through mobile application where applicable.
- 15 Network Monitoring Service (NMS): The Customer shall be provided a portal to manage and monitor the network status for their SingNet service. The Service shall be accessed through the following url: <https://nms.singtel.com>. Minimum contract for NMS is for 12 months with SingNet eVolve Internet Access sign-up during the promotion period. The Service shall revert to its prevailing list price after the end of 12 months. Should customer cease the SingNet eVolve service within the first 12 months of contract terms, the NMS shall cease. Customer shall be liable for the activation and configuration of their equipment to enable the SingNet NMS service. The service is deemed to be configured once it is activated at the SingNet NMS server. The NMS portal and the Service is provided "as is" and "as available". The NMS portal shall be accessible 24 hours a day and seven days a week excluding any downtime required for maintenance, update or repair of the Portal. Singtel does not assume any liability due to such downtime. The Customer acknowledges that it shall be responsible for supplying and authorising access to the portal and the Service to its End Users. The Customer shall ensure that it terminates or reassigns access to the portal and the Service from any End User that the Customer deems to have become unauthorized to access the portal or the Service at any time during the Term. The Customer acknowledges that the availability and meeting of Request For Service ("RFS") date required of the Service is subject to: a. availability of resources, including, without limitation, availability of a suitable network infrastructure at the time at which the Service is requested or delivered; b. geographic and technical capability of the Singtel network and of Singtel's delivery systems at the time at which the Service is requested or delivered; c. provisioning time that may be required by Singtel to provide the Service; and d. the CPE meeting the minimum technical requirements necessary to receive the Service.
- 16 Login and roaming traffic charges incurred by Global Roaming will be payable in full by the Customer.
- 17 Top-up VASes will be billed separately and runs on an independent contract.
- 18 All prices are inclusive of 7% GST.
- 19 All Singtel's Terms & Conditions of Service(s) apply, as listed in www.singtel.com/general_t&cs. Singtel reserves the right to amend, change or withdraw any term and condition without prior notice.

MOBILE PROMOTION

- 1 Mobile charges will revert to prevailing national promotion rate should there be any cancellation of SingNet application.
- 2 Mobile contract will commence upon activation of the mobile plan.
- 3 Offers only applicable to business customers who sign up for SingNet eVolve Broadband service plans. One-time registration and cost of SIM card is waived.
- 4 The FREE mobile phones come with Combo Price Plan and shall be reflected as a separate billing item in the Invoice.
- 5 Singtel reserves the right to replace the mobile phone's model with another model of a similar value without prior notice.
- 6 Phone prices together with any premiums bundled with the handsets are based on a 2-year mobile subscription plan and are applicable to new sign-ups or existing customers whose last handset upgrade was at least 21 months ago. Customers whose last handset upgrade was at least 12 months ago but less than 21 months ago, will have to pay the prevailing handset prices of the respective handset model purchased.
- 7 Customers shall be permitted to upgrade their mobile equipment upon expiry of twelve (12) months from the commencement of the Equipment Undertaking Agreement by paying a charge of either \$300* (for Equipment Undertaking Agreements with an early termination charge equal to or exceeding \$800) or \$200 (for Equipment Undertaking Agreements with an early termination charge which is less than \$800) in addition to the prevailing price of the mobile equipment. Customers shall be required to enter into a new twenty four (24) months Equipment Undertaking Agreement upon any upgrade of their mobile equipment.
- 8 The mobile plan will need to be registered under the same BRN as SingNet eVolve Broadband service.
- 9 Promotion is not applicable to NRIC-registered customers, Corporate Individual Scheme and Corporate Volume Discount Scheme.
- 10 Phone is based on a 2-year equipment plan for Singtel Mobile. Other Singtel Mobile terms & conditions apply.
- 11 Mobile charges will revert to prevailing national promotion rate should there be a cancellation of the SingNet application.
- 12 Premium mobile plan not eligible for new sign up.

PLEASE REFER TO INFO.SINGTEL.COM FOR SINGNET EVOLVE BROADBAND TERMS & CONDITIONS FOR DETAILS