

Lydia Elsa Reyes

From: Jay V Perez <jperez@epiknetworks.com>
Sent: November-15-17 7:25 AM
To: Lydia Elsa Reyes
Cc: Claudio Nespeca
Subject: RE: Important info about changes to Epik's Ticketing and Billing portals

Hi Lydia,

Epik will honor the current prices that we have place today, this includes the discount that we gave you on the long distance.

The contracts automatically renew for 12 months upon the date of their execution and our last contract was signed on Feb 1 2017 so this will be taken care of automatically.

Please let me know if that works for you.

Jay Perez
Sr. Account Manager
t: 416-363-0364
jperez@epiknetworks.com
80 Bloor Street W, Suite 503 | Toronto, ON | M5S 2V1 Feel Free to Schedule An Appointment With Me.

-----Original Message-----

From: Lydia Elsa Reyes [mailto:lydia.reyes@promexico.gob.mx]
Sent: Tuesday, November 14, 2017 4:09 PM
To: Jay V Perez <jperez@epiknetworks.com>
Cc: Claudio Nespeca <claudio@epiknetworks.com>
Subject: RE: Important info about changes to Epik's Ticketing and Billing portals

Hi Jay,

Thank you for your quick response! Yes, it is the current contract with the total monthly recurring fee of \$223 cad (tax included)

We would like to renew the agreement starting on Feb. 1, 2018 until January 31, 2019. Would you please confirm fees for the next contract? Also, fees for long distance calls during 2018?.

Thank you for your assistance,

Best!
Lydia